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<th>Procedure No:</th>
<th>ACA-PROC-0019</th>
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<td>Procedure Title:</td>
<td>Course Adjustment Procedure</td>
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| Related Policy: | Course Adjustment Policy (ACA-POL-0008)  
Course Withdrawal Policy (ACA-POL-0021) |
| Date of Issuance: | 2008-2009 |
| Effectivity: | 2008-2009 to present |
| Page Number: | Three (3) |
| Office of Origin: | Office of the Dean |
| (Procedure Expert) | Dean |
| "Supersedes" Notification: | None |

**Procedure Description:**
This procedure is designed to administer and control course adjustment (adding and dropping) of students in the Graduate School department. This procedure covers both partial course adjustment and total withdrawal.

**Areas of Responsibility:**
- Dean
- A/R Clerk – Office of the Financial Affairs
- Cashier – Finance and Resources
- Data Operations Personnel (DOP) – IT Center
- Management Staff – Office of the Graduate School
- Records In-charge – Office of the Registrar

**Procedure Details:**
**Drop and/or Add a course:**

Step 1: The student presents his validated registration/assessment form and secures the adjustment form from the Management staff of the Graduate School office.

Step 2: The student fills-out the adjustment form and submit it to the Dean for approval.

Step 3: The Dean approves the adjustment form.

Step 4: The student proceeds to the IT Center and presents the adjustment form to the Data Operations Personnel (DOP).

Step 5: The DOP logs into the Letran Enrollment System (LES), encodes the adjustment form and prints the system generated adjustment form. The DOP stamps the adjustment form with "encoded" and files the document.

Step 6: The student present the system generated adjustment form to the Registrar for approval.

Step 7: The Registrar checks the adjusted courses and consequently approves the course adjustment by affixing his signature. If the Registrar sees any problem in the adjustment, the student is advised to revise the course adjustment and go back to step 2.

Step 8: The student presents the approved system generated adjustment form to the A/R clerk for assessment. The A/R clerk logs into the LES and assesses the course adjustment. The A/R clerk prints the assessment form (2 copies).

If the assessment requires no payment, the systems prints an assessment form with a note “auto-validate”. The A/R clerk, stamps the assessment form with “validated”.

If there is refund of payment, the student is issued a credit memo. The A/R clerk, stamps the assessment form with "validated".

Step 9: If there is a payment required, the student is issued a debit memo. The student presents the debit memo to the cashier and pays the amount due. The cashier issues an official receipt and forwards the system generated adjustment form to the A/R clerk for validation.
Step 10: The original copy of the validated system generated adjustment form and assessment form is issued to the student; the other copy is filed by the A/R clerk.

**Total Withdrawal:**

Step 1: The student presents his validated registration/assessment form and secures the Total withdrawal form (2 copies) from the Management staff of the Graduate School office.

Step 2: The student fills-out the Total withdrawal form and submit it to the Dean for approval.

Step 3: The Dean approves the total withdrawal form.

Step 4: The presents the Dean-approved total withdrawal form and secures clearance from the following offices:
- Comptrollership
- Library

Step 5: The student presents the Dean-approved total withdrawal form to the Registrar for approval.

Step 6: The Registrar checks and consequently approves the total withdrawal form if the Registrar sees no problem, otherwise, the student is advised to revise total withdrawal form and go back to step 2.

Step 7: The student submits the approved total withdrawal form to the Records In-charge.

Step 8: The Records In-charge encodes the total withdrawal form to the LES and stamps the form with “ENCODED”.

Step 9: The Records In-charge prints the Subject Withdrawal Confirmation Slip (2 copies) and distributes these as follows:
- Student – Original copy of the subject withdrawal confirmation slip
- Registrar’s Office – Duplicate copy of the form.

**Procedure Approval**

**Authority:**
Dean

**References:**
- Adjustment Form
- Total withdrawal form
- Registration/assessment form
- System Generated Adjustment Form
- Credit Memo
- Debit Memo
- Assessment Form
- Subject Withdrawal Confirmation Slip

**Definition:** None

**Help Page:** Office of the Dean
Office of the Registrar
Office of the Financial Affairs
IT Center